



Robert Conconi <robert@conconi.ca>

PAE

1 message

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To: "Leonard T. Doust" <ldoust@mccarthy.ca>
Bcc: robert@conconi.ca

Sun, Jan 15, 2017 at 1:51 PM

These two reports further indicate the vessel would not be accepted.

The two x \$8,000 dishwashers were damaged at install beyond repair, they were destroyed and at every use sprayed water everywhere during the crossing and after receipt, they were not repaired or replaced even during the fix period in Seattle, we engaged Miele 6 plus months after delivery to North America to obtain this report, "These dishwashers are a write-off and continued use is at your own risk". We had to totally replace these and PAE was using the warranty story to refuse to repair/replace.

The baroque was to be filled with water and drained and cleaned after every use, they never plumbed it and had fires because of the build up of fat during their delivery cruise and continued fires, they never plumbed or repaired the indoor barbecue, it was severely stained, posed a hazard and we fixed long after Aurora returned from Seattle.

Barr-leonard were engaged by PAE just before Aurora was returned from Seattle, the sum of their report was that it was to be removed totally and reinstalled properly, this was many thousands of dollars and not operational at all, the entire heating system of the vessel.

They knew this and that is what they did the dump and run on arrival, they had no ability to repair investigate, supervise the repairs and complete the demonstration of all systems to the satisfaction the buyer.

PAE knew all of this prior to leaving China, they knew they had to plan an exit strategy and maintain we accepted, when in reality we had rejected in advance of departure from China, The Canadian registration as effected and title transferred all during the transit from China to facilitate the dump and run and starting the story acceptance had transpired and any issues are warranty issues, plain and simple.

JHope this helps our case for CBSA and supports my contention that we had refused delivery to PAE prior to arrival in Canada.

 **Barr re Heating and Miele re Washers.pdf**
947K

February 12th, 2014

mark@mvaurora.ca

VIA: e-mail

RE: Inspection of Miele product

Hello Mark,

The following are 3 observations made during our recent inspection of the product on board the vessel.

G7856 Dishwasher – S/N: 95338736

G7856 Dishwasher – S/N: 80863126

Mounting holes are provided on both dishwashers to secure the appliance to the surrounding cabinetry. Unfortunately extra holes were drilled through the steel casing of both appliances during installation, causing irreparable damage. These dishwashers are a write-off and continued use is at your own risk.

KM411 Indoor Barbeque – S/N: N/A

A dump valve is located underneath the appliance for the purpose of draining residual water and grease from the trough after each use. This must be done directly underneath the appliance and cannot be extended, as grease will build up over time and could cause a fire hazard. This must be rectified immediately.

Best Regards,

Miele Technical Services
techsupport@miele.ca



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